

EASY READ COMPLAINTS

HOW TO FILE A COMPLAINT
OR GIVE FEEDBACK?





This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy.

Tell us when you are upset about:

- Your supports
- Workers
- Us (Wattle Tree Support Services)



You can talk to **Wattle Tree Support Services** on (03)5463 2554.



You can ask someone **you trust** to help you complain.



You can ask an **Advocate** to help you.

An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.

Talk to Chelsea Thompson (Manager) who will help you find someone.



We will try to **fix** your problem.

We will **talk** to you about your problem.



Shh!!

We will keep anything you say **private**.



Not Happy?

You can tell:

NDIS Commission

1800 03 55 44

(This is a free call from landlines)